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November 12, 2026

Letter to Water Users

Re: Semitropic Water Storage District
Notice of Planned Maintenance

Dear Landowner:

Please be advised that the District will be conducting maintenance and testing of its electrical substations, at Highway 46 and Pond Road. The maintenance and testing is required to maintain compliance with the Interconnection Agreement between the District and PG&E. To ensure the safety of crews while the maintenance and testing work takes place, a temporary power shutdown will be required at both substations. All District water facilities and landowner facilities that receive power from the District's electrical grid, will not have power during this temporary shutdown. In this regard, water service to all distribution systems will not be available, nor will power service to the District's electrical customers.

Please review the details of the scheduled service interruption below:

Date of Maintenance: December 2nd thru December 3rd, 2026
Estimated Start Time: December 2nd at 7:00 AM
Estimated Power Restoration: December 3rd at 5:00 PM
Date of Resumption of Power & Water Service: No later than midday December 4th.

We apologize for any inconvenience this temporary power outage may cause. This maintenance work is critical to prevent prolonged future power outages, ensuring a safe and stable electrical supply, and will satisfy the PG&E requirements to ensure continued uninterrupted service from PG&E. The District will work diligently to complete all work to minimize the time our system is offline. If you have specific needs during the shutdown, please call the District Dispatcher at 661-758-5115, as soon as possible, to see if there is a way that the District can assist you in meeting your needs during the planned maintenance work.

If you have any questions, or require additional information, please contact the District Dispatcher or contact me directly.

Thank you,

Jason Gianquinto
General Manager